Tech Kingdom
Hosted Features

Interested in learning how our proven software platform can revitalize your business communications?

With Tech Kingdom, we give you the tools and features you need to enhance your business for improved growth and success. Utilize countless options to take your business to the next level with a wide variety of services from Hosted PBX and VoIP to Enhanced SIP Trunking.

CALL MANAGEMENT

- User Dashboard
- Find Me Follow Me
    - Time and advance call routing
- Call Hold
- Transfer
    - Attended
    - Blind
- Direct to Voicemail
- VM to VM transfer
- Call Forwarding
    - No Answer Routes
    - Busy Routes
    - Unregistered Routes
- Outbound Call Restrictions
- Inbound Call Blocking
- Incoming Call Identification
- Inbound DID routing
- Mobile App

- One Button Redial
- Do Not Disturnb (DND)
- Call Waiting indicator
- Time of Day Based Routing
- Holiday Routing
- Speed Dials
- Dial by Name Directory
- Remote call forwarding access
- Caller ID Blocking
- Office Inercom
- Disable Outbound Dialing
- Call Park
- Call Presence
- DISA
- Hot Desking
- Softphone Intigration
- Dynamic Caller ID

ORIGINATION & TERMINATION

- Domestic Origination
- Domestic Termination
- International Termination

- SIP Trunking
- E911 support, FCC compilant
- Toll Free Numbers

CALL RECORDING

- Call Recording
    - Inbound
    - Outbound
    - Dynamic

- Complex Recording Files Permission
- File Notes
- Archive Recording Files

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1030 Florence Place
Glendale, CA 91204
(818) 839-1324

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REPORTING

- Call volume graphs
    Day, Month, Year
- Call Path Usage

- Call Detailed Records
    Advanced export to CSV

CALL CONFERENCING

- 3-Way Conference Call
- Conference Bridge
- Default Music On Hold

- Custom Music On Hold
- Commercial On Hold

MENUS

- Top Level Menu (Always On)
- Multiple Top Level Menu (Always on)

- Top Level Menu (Time Based)

DEVICE PROVISIONING

- Device Auto-Provisioning
- Line Key Adjustment

- Custom Code

NETWORK DESIGN

- VoIP Network Operations Center
    Philadelphia
    Las Vegas

- Completely Geo-Redundant
- Registrations Live in Database

FAXING

- Fax over T.38
- Fax over Https

- Fax Boxes

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